



Complete Care
West Yorkshire Ltd

Care & Support Fees

Visit	Time (Approx.)	Per carer - per hour (no additional charge for weekend visits)	
30 mins	07:00 to 22:00	£17.34	
45 mins	07:00 to 22:00	£26.01	
One hour +	07:00 to 22:00	£34.68	
Overnight			
Sleeping / Waking Night	22:00 to 08:00	£34.68	

Support Fees

Visit	Time (Approx)	Per carer - per hour (no additional charge for weekend visits)	
shopping	08:00 to 17:00	£25.60	Minimum 1 hour
Cleaning	08:00 to 17:00	£24.60	Minimum 1 hour
Companionship	07:00 to 22:00	£34.68	Minimum 1 hour

Mileage and Travel Time (normally included in the rates above. Extra costs may be incurred as shown below)		
Mileage and travel time for care		Included in care cost
Mileage and travel time for shopping		Included in the cost if local
Mileage and travel time for other		Additional costs may be incurred at 45p per mile
Public and Bank Holidays		
25 th December	Midnight to midnight	Included in hourly fee*
26 th December	Midnight to midnight	Included in hourly fee*
1 st January	Midnight to midnight	Included in hourly fee*
Good Friday	Midnight to midnight	Included in hourly fee*
Easter Monday	Midnight to midnight	Included in hourly fee*
Spring Bank Holiday	Midnight to midnight	Included in hourly fee*
May Bank Holiday	Midnight to midnight	Included in hourly fee*
August Bank Holiday	Midnight to midnight	Included in hourly fee*

*The company reserves the right to review this at any time during the contract.